



TSH BERLIN PROMOTIONAL TERMS 2026

1. APPLICABILITY

- 1.1. These promotional terms and conditions ("**Promotional Terms**") only apply to Hotel Student Stay bookings ("**Bookings**") made at The Social Hub Berlin **between 19th – 31st August 2026**. (the "**Promotional Period**").
- 1.2. These Promotional Terms represent deviations from and additions to the standard Hotel General Terms and Conditions (Berlin) ("**Hotel T&C's**"), which shall continue to apply in full to such Bookings unless otherwise stated herein.
- 1.3. In the event of any conflict or inconsistency between these Promotional Terms and the Hotel T&C's, the provisions of these Promotional Terms shall prevail, but only for Bookings made within the Promotional Period.
- 1.4. Capitalized terms not defined here have the meaning given in the Hotel T&C's, available at www.thesocialhub.co/terms-and-conditions.

2. CASHBACK OFFER

- 2.1. Guests who book a Hotel Student Stay during the Promotional Period via the The Social Hub Website shall be eligible to receive a €500 cashback, subject to the conditions set out below.
- 2.2. The Guest must check in at The Social Hub Berlin and complete the cashback request form available at the front desk.
- 2.3. Upon submission, the form will be reviewed by the Berlin team and, if eligibility is confirmed, the cashback request will be processed.
- 2.4. The cashback amount will be transferred to the Guest's bank account no earlier than four (4) weeks after confirmation, provided that the Guest has completed a minimum Stay of one (1) month.
- 2.5. Promotion is available for the first 30 confirmed bookings only. Once the allocation is reached, the promotion will no longer apply.

3. NO VISA NO PAY

- 3.1. Guests who are unable to take up their Hotel Student Stay due to visa refusal or university rejection are entitled to a full refund of their Booking, provided:
- 3.2. Valid proof of the rejection is submitted, such as an official letter from the relevant embassy, consulate, or academic institution; and
- 3.3. The cancellation request is received by The Social Hub Berlin within seven (7) calendar days of the date of the rejection notice.

4. GENERAL

- 4.1. These promotional benefits are personal to the Guest, non-transferable, and may not be redeemed for cash or combined with other offers unless explicitly permitted by The Social Hub Berlin.
- 4.2. The Social Hub Berlin reserves the right to verify eligibility, reject fraudulent claims, and amend or withdraw this promotion at any time. Any changes will not affect bookings already made during the Promotional Period.
- 4.3. These Promotional Terms shall be governed by the laws of Germany. Any dispute arising out of these Promotional Terms shall be subject to the exclusive jurisdiction of the Courts of Berlin to which the Guest and The Social Hub Berlin irrevocably submit.