

## Referral Program - Terms & Conditions – Glasgow

### 1. Eligibility

- **The Referee (Referrer):** Must be a current or former resident of The Social Hub Glasgow. They must have a valid, verifiable booking number in the system to qualify for the rewards.
- **The Booker (New Resident):** Must be a new customer who has not previously held a residential contract or active booking with The Social Hub Glasgow.
- To qualify, the Booker must complete the official referral form *before* making their reservation. Retroactive referral claims will not be honored.

### 2. Valid Bookings & Contract Terms

- **Room Categories:** This program strictly applies to bookings made for the following room categories: *Standard Single, Executive Queen, Deluxe Queen*, subject to room availability at the time of manual processing.
- **Contract Durations:** Check-in and check-out dates must strictly align with the predefined terms in the form:
  - **Check-In:** 1st of August, or flexible check-in between 15th of August and 15th of October.
  - **Check-Out:** End of December, January, February, May, June, July, or August.
  - **Maximum Duration:** The maximum allowable contract length under this programme is 12 months.
- **Pricing Notice:** Room rates are dynamically calculated based on the length of stay. A longer contract duration results in a lower monthly rental rate. Exact current rates must be verified via the official The Social Hub Glasgow website prior to finalising the booking.

### 3. Verification & Booking Process

- Form submission does not guarantee a room reservation.
- All submissions are subject to manual review and verification by The Social Hub Glasgow team.
- A representative will contact the Booker directly to verify student status, university enrollment, and selected dates before manually placing the reservation.

### 4. Reward Structure & Fulfillment

- **The Booker Reward:** Receives a flat £100 Amazon Gift Card.

- **The Referee Reward:** Follows a progressive tiered structure starting for every successful new resident they bring in from a £100 base:

| Referral Milestone                                                 | Reward Amount                                   |
|--------------------------------------------------------------------|-------------------------------------------------|
| 1st -5th Referral                                                  | £100 Amazon Gift Card                           |
| 6th - 10th Referral                                                | £150 Amazon Gift Card                           |
| 11th -15th Referral                                                | £200 Amazon Gift Card                           |
| 16th -20th Referral                                                | £250 Amazon Gift Card                           |
| <i>Each subsequent referral after the 20<sup>th</sup> referral</i> | <i>Increases by +£50 from the previous base</i> |

- **Payout Condition:** Gift cards will only be issued to both parties **after the Booker successfully arrives and checks into The Social Hub Glasgow**. If the Booker cancels their reservation, fails to check in, or terminates the contract prior to arrival, no rewards will be issued to either party.
- Rewards are non-transferable, non-exchangeable, and cannot be redeemed for cash or rent credit.

## 5. General Conditions

- The Social Hub Glasgow reserves the right to validate student eligibility during the manual follow-up process.
- Any attempts to manipulate or abuse the referral system (e.g., creating fake bookings or self-referrals) will result in immediate disqualification from the program and the cancellation of pending rewards.
- The Social Hub Glasgow reserves the right to modify, suspend, or terminate this referral program at any time without prior notice.